Se présenter à de nouveaux collègues



Présentation 2 · Daniel Chen

Avant d'écouter

Repérez l'ancienne activité de Daniel et les missions de son nouveau poste.

Transcription

Hello, everyone. I'm Daniel Chen, and I've just joined the customer service team. Before coming here, I worked for an online retailer, where I answered customer questions and helped resolve delivery problems. In my new role, I'll be helping business customers track their orders and arrange returns. I'll be working closely with the logistics team, so I'm looking forward to meeting everyone over the next few days.

Expressions à retenir

I've just joined the customer service team.
Je viens de rejoindre le service client.

Before coming here, I worked for an online retailer.
Avant d'arriver ici, je travaillais pour un commerçant en ligne.

I'll be working closely with the logistics team.
Je travaillerai en étroite collaboration avec l'équipe logistique.